

Dedication | Experience | Results



## ORACLE E-BUSINESS SUITE PROFESSIONAL SERVICES

### ORACLE E-BUSINESS SUITE FOCUSED EXPERTISE

Your Oracle E-business Suite solution is critical to the success of your business. Ensuring that your organization realizes the highest value is essential to its ongoing success. Utilizing the latest product features and best practices will enable you to fully realize the ability to drive immediate business results through automated business processes.

Effective assessment and planning in advance of an Oracle E-Business Suite project provides the foundation for the eventual success of the project. Successful implementation strategies help you derive the highest level of business benefits and maximize return on your Oracle E-Business Suite investment.

### SageLogix Offers the Following E-Business Suite Solutions and Services:

-  Implementation/Upgrade Assessment, Planning, Management and Delivery
-  Health Checks and Strategic Assessments
-  Performance Tuning
-  Advanced Architectures Services
-  Managed Services and Strategic Support

### Oracle E-Business Suite Implementation/Upgrade Assessments and Planning

Designed to lead clients through the evaluation and planning process in advance of an implementation, upgrade, or reimplementation project, SageLogix performs thorough assessments and effective planning that results in a well-defined approach and roadmap to successful delivery of the project.

A proven methodology following pre-defined steps is utilized to assess the current environment along with the functional, technical, and end user readiness baseline of your organization. The future state solution is then determined based on the assessment results.

### Oracle E-Business Suite Implementation/Upgrade Services

A streamlined implementation, upgrade, or reimplementation solution is delivered through leveraging best-in-class methodologies, experience, and resources to ensure project success. This complete lifecycle service focuses on application functionality, technology enhancements, operational considerations, user support, change management, and ongoing support availability.

### Oracle E-Business Suite Health Check Assessment

The SageLogix Health Check Assessment ensures that your E-Business Suite infrastructure environments are optimally sized and configured to meet service level agreements for performance, recovery, and availability.

Recommendations for operational best practices including certified configurations, cloning, security, patching processes, and procedures are provided and validated. Pre-production operational assessments ensure an optimal solution that achieves your business objectives is promoted.



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## Oracle E-Business Suite Performance Tuning

The SageLogix Performance Tuning solution is delivered through holistically assessing the technical environment, identifying performance bottlenecks and areas of risk, and providing a roadmap to achieve improved application performance.

An Oracle E-business Suite environment is composed of many components that contribute to overall performance. Whether it's the application server configuration, concurrent manager setup, data purging scheduling, or database configuration, SageLogix performance optimization expertise will take into account all aspects of your E-business Suite environment.

## Oracle E-Business Suite Advanced Architecture Services

SageLogix experts have years of hands-on experience designing and configuring the most advanced architecture solutions for the Oracle E-business Suite. SageLogix will work closely with your staff to conduct the proper hand-off and mentoring, ensuring operational staff efficiencies and environment reliability. Some of the advanced architectures that SageLogix has been involved with include, but are not limited to, the following areas.

- Image and Process Management
- Clustering Solutions
- Maximum Availability Architectures
- Service Oriented Architectures
- Infrastructure Sizing/Capacity Planning
- Parallel Concurrent Processing (PCP)
- External/Internet Facing/DMZ Configuration
- Shared Application Tier/Shared APPL\_TOP
- Web Services, BPEL, BAM, Fusion Middleware
- Security

## Oracle E-Business Suite Managed Services and Strategic Support

Our Managed Services offering is a cost-effective approach utilizing experts to safeguard critical business system availability and reliability while maximizing your investment in infrastructure investments.

Our Strategic Support Services compliments and augments your staff by contributing to operational best practices, streamlining business process improvements, the adoption of new technologies and advanced architectures. Services are offered both on-site and off-site or in a combination, providing access to subject matter experts utilizing a strategic and cost effective delivery model.

- 24x7x365 Monitoring
- Patch Management
- Capacity Monitoring
- Project Management
- Functional/Technical Support
- Upgrade Readiness Assessment
- Production Support
- Purging and Space Management
- Performance Tuning
- New Technology Adoption
- Cloning
- Integration Testing

## Archiving, Purging, and Data Lifecycle Services

A comprehensive approach of applying policies to effectively manage data from creation and initial storage to obsolescence. SageLogix will work with your team to help you define, collect, and document those business requirements and rules that will determine your data's lifecycle. Using those requirements and rules, SageLogix will implement a plan that leverages Oracle's standard E-business archive and purge programs where possible. SageLogix will also develop programs to fill any gaps between your policies and Oracle's standard programs.



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